Executive-Customer Service (Petaling Jaya)

German Speakers (German Nationality)

The Project:
Is credited as the world’s largest and fastest growing online shopping and business community. It provides helpdesk customer support and quality services to all its customers from Russia.

Responsibilities of the Role:
The Executive-customer Service must have the ability to communicate well with customers through written and spoken German and English and interact in an efficient and well-mannered way using voice, email and chat.

Troubleshoot and resolve issues raised by customers pertaining to its products and services.

Requirements for the Role:
German Nationals ONLY
23 years old and above
Degree holders in any discipline
Excellent command of spoken and written German and basic English
Excellent knowledge of PC software – Windows, Excel, Word, PowerPoint
Excellent organizational and management skills
Dynamic, highly motivated and a result-oriented team player with good interpersonal skills
Ability to multi-task and to work around scheduled timelines within a dynamic and challenging environment
Ability to work on shifts

The Package:
Monthly salary of RM4000
Company accommodation/housing allowance of RM500 per month
Incentives based on performance
Company will organise and pay for the work permit

Please Contact/Email:
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Walk in interviews: 25th Floor, Menara TA One, 22 Jalan P. Ramlee, 50250 KL