Garena is a leading consumer internet service provider in Asia. We provide online and mobile entertainment and communication across Southeast Asia, Taiwan and Hong Kong, serving millions of users. Garena has several popular games launched on Garena+, an online game and social platform, including League of Legends, Heroes of Newerth, Blackshot as well as FIFA Online 3. Garena has also ventured into mobile game and communication with BeeTalk and other mobile games. In line with our expansion in Malaysia, we are seeking energetic, ambitious and result oriented individuals to join our team.

**Position: Associate, Mobile Operation**

**Job responsibilities:**

- Monitor Key Performance Indicators to ensure stability of the product on a daily basis
- Review and analyze the users stats on a daily basis
- Report business progress with quantitative data to product manager regularly
- Support Product Manager in operation planning and execution
- Organize offline promotional events
- Communicate directly with users and provide feedback internally on behalf of them
- Test new products to identify bugs and provide constructive feedback

**Job Requirements:**

- Good degree from recognized university
- Fresh graduates and experienced applicants are welcome
- Strong communication skills in email, face-to-face conversation and messenger discussion
- Strong logical thinking and problem solving skills at all times
- Good team player, positive attitude and eagerness to learn
- Bilingual in English and Malay

**Contact Details:**

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